



DELIVERY POLICY

Our Oxfordshire Bakehouse is busy making bakes Monday to Friday. We hope the following information clarifies the details of our Delivery Policy but we are always happy to talk in person if you have any questions about the delivery of our delicious products. Our contact details can be found at the bottom of this Delivery Policy.

1. Our prices are inclusive of Royal Mail, 3 day, second class postage.
2. We dispatch our bakes for all orders made before 3 pm on a weekday (Monday to Friday) on the day the order is received. Any special delivery has to be requested directly by email and we reserve the right to decline any order that needs special delivery terms, or is for delivery to another country outside of the UK.
3. Our Present Day Cakes offer covers delivery to standard UK postcodes only.
4. The Products will be at your risk from the time we deliver them to you.
5. We take every care to ensure our products are dispatched on time but unforeseen delays with Royal Mail postage can sometimes occur.
6. Please ensure the correct address details are provided at the time of order so we can ensure your gift arrives on time.